

Amendments to the Specification:

Please replace the first full paragraph on page 1 (after the Reference to Related Application header) with the following rewritten paragraph.

This application is a continuation of, incorporates by reference, and claims priority under 35 U.S.C. § 119 from U.S. Provisional Application Serial No. 60/210,328, filed on 5 May 2000, entitled "A Voice and Telephone Keypad Based Data Entry Method for Interacting with Voice Information Services", the disclosure of which is hereby incorporated herein by reference.

Please replace the second full paragraph on page 12, beginning at line 6, with the following rewritten paragraph.

The following lists the elements of Figure 2 and describes their interconnections. The voice portal 110 is coupled in communication with the telephone gateway 107. The voice portal 110 includes a call manager 200, an execution engine 202, a data connectivity engine 220, an evaluation engine 222 and a streaming engine subsystem 224. Additionally, Figure 2 includes elements that may be included in the voice portal 110, or which may be separate from, but coupled to, the voice portal 110. Thus Figure 2 also includes a recognition server 210, a text-to-speech server 214, an audio repository 212, the shared database 112, a database 226, the Internet 106, a database 228, and a web site 230. The call manager 200 within the voice portal 110 is coupled to the execution engine 202. The execution engine 202 is coupled to the recognition server 210, the text-to-speech server 214, the audio repository 212, data connectivity engine 220, the evaluation engine 222, and the streaming engine subsystem 224. The data connectivity engine 220 is coupled in communication with the shared database 112, the database 226, and the Internet 106. The Internet 106 is coupled in communication with database 228 and the web site 230.

Please replace the second full paragraph on page 13, beginning at line 13, with the following rewritten paragraph.

The call manager 200 is responsible for scheduling call and process flow among the various components of the voice portal 110. The call manager 200 sequences access to the execution engine 202. Similarly, the execution engine 202 handles access to the recognition server 210, the text-to-speech server 214, the audio repository 212, the data connectivity engine 220, the evaluation engine 222 and the streaming engine subsystem 224.

Please replace the third full paragraph on page 15, beginning at line 11, with the following rewritten paragraph.

Additionally, the execution engine 202 may access the data connectivity engine 220 for access to databases and web sites (e.g., the shared database 112, the web site 230), the evaluation engine 222 for computing tasks and the streaming engine subsystem 224 for presentation of streaming media and audio. The streaming engine subsystem 224 may allow users of the voice portal 110 to access streaming audio content, or the audio portion of streaming video content, over the telephone interface. For example, a streaming media broadcast from ZDNet™ could be accessed by the streaming engine subsystem 224 for playback through the voice portal.